

What is a Cross Connection?

A cross connection is any connection between a potable (drinking) water supply system and any source of non-potable or non-drinkable liquid, solid, or gas. Under certain circumstances, an unsafe substance could either be pulled or pushed into the drinking water supply.

This is called backflow.

Backflow can reverse the flow of water or other substances into the public or private water system, resulting in chemicals or contaminants getting into the drinking water. In other words, the water is flowing in the opposite direction from what it is intended.

Testing & reporting are required:



PVB/SVB



RP & RPDA



DC & DCDA

Annual testing not required:



Water purveyors around the country have contracted with ***Aqua Backflow*** to manage the Water Utility's Cross Connection Control Program.

Aqua Backflow may contact you to requesting: licensing information, copies of certifications, backflow test kit information, or more. Your cooperation is appreciated as we perform the required tasks for a complete cross connection control program. Please note that all test procedures and installations shall follow Federal, State and local Plumbing and Cross Connection Control Codes and regulations.

Let's keep our drinking water safe!

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For backflow stories, please visit

www.BackflowCases.com

For online backflow tracking,

Please register at and/or visit

www.TrackMyBackflow.com

For online Fats, Oils, and Grease

(FOG) tracking, please visit

www.TrackMyFOG.com



CROSS CONNECTION CONTROL PROGRAM GUIDE

TrackMyBackflow.com

***This brochure may be used
as a procedural guide for:***

- Backflow testers & companies
- Fire system testers
- Office support staff

Tracking over the internet

...why have you received this brochure?
***A water purveyor in your area has
elected to utilize our efficient and
Earth-friendly online program.***

Please contact us for our
current water purveyor client list.

How the Process Begins:

Go to:

www.TrackMyBackflow.com

- ❖ Backflow preventers must be installed as needed...
- ❖ New & existing backflow assemblies must be tested annually by a certified tester...
- ❖ Approved cross connection control and irrigation programs shall be in place...

In an effort to keep costs low, to be environmentally-friendly, and to be more efficient, water purveyors in your area have chosen to utilize our online tracking programs.



Register as a tester

[HOME](#) [LOGIN](#) [NEW TESTER REGISTRATION](#) [RESOURCES](#)



Once registered, you will receive a registration confirmation email within 24 business hours and a request for copies of your actual licenses/certifications; test kit information; last test kit calibration certificate, etc.

Once all data has been received and verified, we will send you a user name and password. Then, proceed to TrackMyBackflow.com and log in.

Track My Backflow

Now that you are logged in:

Your Dashboard will eventually show sites where you are the last tester. To add a new test or inspection:

- 1) Select “Search”
- 2) Locate your device by entering the serial# and building #, Hazard ID#, Site ID#, or similar.
- 3) Select “Add Test”
- 4) If site or device information is missing, complete the noted fields.
- 5) Complete the form as you would any other. For backflow, fill in the initial test results. Final test results will only apply to devices that were successfully repaired. Submit the data.
- 6) Repeat steps 1 – 5 when inputting additional reports.
- 7) There is currently no cost to submit test results. Once a test is entered, the software is then updated.